

1. Data for the month ending January 2025

Sr No.	Received from	Pending at the end of the last month	Received	Resolved*	Total Pending#	Pending complaints >3months	Average resolution time^ (in days)
1	Directly from the investors	NIL	NIL	NIL	NIL	NIL	
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	
	Grand Total						

[^]Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

2. Trend of monthly disposal of complaints

Sr No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April 2024	NIL	NIL	NIL	NIL
2	May 2024	NIL	NIL	NIL	NIL
3	June 2024	NIL	NIL	NIL	NIL
4	July 2024	NIL	NIL	NIL	NIL
5	August 2024	NIL	NIL	NIL	NIL
6	September 2024	NIL	NIL	NIL	NIL
7	October 2024	NIL	NIL	NIL	NIL
8	November 2024	NIL	NIL	NIL	NIL
9	December 2024	NIL	NIL	NIL	NIL
10	January 2025	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

^{*}Inclusive of complaints of previous months resolved in the current month

3. Trend of annual disposal of complaints

Sr No.	Year	Carried forward from previous year	Received	Resolved**	Pending ^{##}
1	Nov 2020- March 2021	NIL	NIL	NIL	NIL
2	April 2021-March 2022	NIL	NIL	NIL	NIL
3	April 2022-March 2023	NIL	NIL	NIL	NIL
4	April 2023-March 2024	NIL	NIL	NIL	NIL
5	Grand Total	NIL	NIL	NIL	NIL

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[#] Inclusive of complaints pending as on the last day of the month



** Inclusive of complaints of previous years resolved in the current year.

Inclusive of Complaints pending as on the last day of the year.

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